

## Termination of Subscriber Agreement

This letter serves to confirm that the services offered on cellular number \_\_\_\_\_ are to be cancelled in accordance with the prescribed notice period and in accordance with the terms and conditions of the Subscriber Agreement. This notice period is a calendar month from date of Nashua Mobile's receipt hereof, the date of your current Subscriber Agreement ending, whichever date is the later.

Should this request be limited to certain numbers, please indicate:

- |          |          |          |
|----------|----------|----------|
| 1. _____ | 2. _____ | 3. _____ |
| 4. _____ | 5. _____ | 6. _____ |
| 7. _____ | 8. _____ | 9. _____ |

**Reason for termination of service:**

*(please tick relevant box)*

|  |  |
|--|--|
| <input type="checkbox"/> Handset Pricing / Upgrade uncompetitive | <input type="checkbox"/> Bad service from Network              |
| <input type="checkbox"/> Bad service from Nashua Mobile          | <input type="checkbox"/> New Deal Cancelled                    |
| <input type="checkbox"/> Emigration                              | <input type="checkbox"/> Upgrade Declined / Refuse Debit Order |
| <input type="checkbox"/> Port out (list reason)                  |  |

If none of the above, please give a short description of why you wish to cancel you agreement.

I herby warrant that I am duly authorised to request this action and accept any recourse should my action be fraudulent.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
 Account Holder: \_\_\_\_\_  
 Contact number: \_\_\_\_\_  
*(Other than Cell number)*  
 Fax Number: \_\_\_\_\_

If this request is being sent on behalf of a Company the authorised request must be confirmed by the responsible person on the company's letterhead.

1. Termination will result in the loss of any accumulated minute/units/seconds.
2. Any accumulated minutes/units/seconds will not be converted into a credit on your account.
3. A pro-rata subscription credit will be allocated in your next statement.
4. Termination will result in the loss of your cellular number and we cannot guarantee reactivation with the same cellular number.
5. Your SIM card must be destroyed by yourself on or before the date of termination of your services.
6. It is your responsibility to ensure that the termination has been effected. In the event of the termination not being effected timeously you will continue to be liable for all charges in relation to the cellular telephone account.

Upon completion, please return fax to:  
**(011) 207-9052**  
 (This request will be confirmed in writing)